

Retarus

Managed EDI Services

Fast Facts

Innovative services

Top quality

Efficient integration

Flexibly scalable

Maximum availability

Absolute security

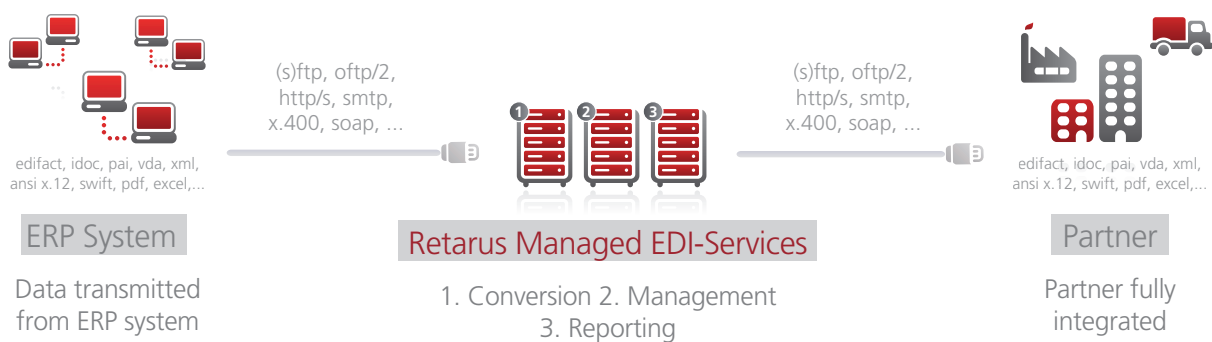
Transparent reporting

Optimal control

Retarus Managed EDI Services

According to a study carried out by Forrester Research, 80 percent of IT managers worldwide consider transparent processes, more efficient ERP connectivity and flexible partner management to be among the greatest challenges as far as the integration of customers and suppliers is concerned. With Retarus Managed EDI Services you integrate business partners efficiently, benefitting from absolute transaction security and optimizing your logistics chain. We standardize the data transfer processes, integrate all possible application formats and meet all industry-specific requirements. Our services ensure that each individual transaction is completed correctly and on time, also guaranteeing 100 percent transparency in your business processes. You can communicate with your partners efficiently from any ERP, SCM or back-end systems and can dynamically scale the real net output ratio.

How it works



The facts speak for themselves

Support for all sectors, formats and protocols

Speedy adaptation to new requirements

Ongoing development of the services

Integration of non-EDI capable partners possible

Certified by SAP, Drummond Group and Odette

messaging services since 1992

Full-service offering – operation, monitoring, partner management

About two-thirds of the CIOs interviewed by Forrester Research complained about outdated and inflexible EDI solutions which make it very difficult to integrate new partners. With Retarus Managed EDI Services you can concentrate on your core business - we take care of the integration of your systems and we coordinate the incorporation of your business partners and their processes. We also establish the communications connection and ensure that your specific processes function reliably. And, once integration has been completed, we provide you with detailed process documentation.

Managed services – tailored to your needs

If you wish to integrate your partner companies independently, we make our data centers and solutions available to you. We operate the complete EDI infrastructure for you – including the communications platform. Your EDI experts use it to integrate your business partners in the usual way. You have no worries about operation or hardware and we take care of permanent monitoring of your EDI environment. In the event of personnel bottlenecks or time-critical integration processes, you can rely on the support of our EDI specialists. This means you are completely flexible at all times.

All formats, all sectors, all systems

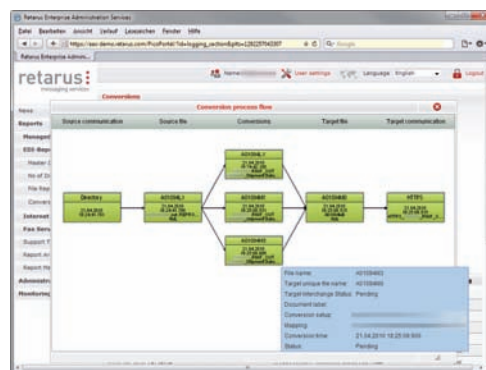
75 percent of the IT managers interviewed in the Forrester Research study would like to see better integration with business applications and also broad support for different data formats. Retarus Managed EDI Services support all data formats and business frameworks across all sectors of business and industry, including for example EDIFACT, EANCOM, SWIFT, DTA, RosettaNet, Chem eStandards, XML, xCBL, openTRANS, ANSI X.12, ODETTE, VDA and application-specific formats.

Communication across all channels

Retarus Managed EDI Services meet your technological, economic, organizational and legal requirements with respect to the integrated interchange of data, thus making a major contribution to process stability. We make sure that your information is transferred and communicated securely and correctly. We advise you on the optimization of your communications methods and improve your process quality. Retarus Managed EDI Services provide you with the full breadth and depth of international EDI requirements. We communicate with you and your partners via internationally established systems, including SMTP/POP3, (S)FTP, HTTP(s), X.400, OFTP(1&2), AS/2 and SAP-(t)RFC.



Administration portal: Detailed reports and analytical functions



Maximum control: Documentation of your processes to the exact second

Efficient integration – the Communication Community

The Retarus Communication Community is a centralized communications platform which is monitored on a 24/7 basis and which has a repository of globally usable workflow definitions, interfaces, and partner and communications profiles. In this way we can integrate new partners into your company or organization speedily and efficiently – and not only by standardized means but also according to your individual requirements.

Ongoing technological development

The dynamic boosting of real net output ratio, the globalization of procurement and sales markets, and the ever closer links between producers and suppliers present a number of organizational and technological challenges. Retarus Managed EDI Services are continually refined and adapted to reflect current state-of-the-art technology. Thus you are always perfectly equipped without needing to modify or expand your applications.

Maximum availability – absolute security

We operate Retarus Managed EDI Services in our data centers, which are governed by Europe's strictest data security regulations. We offer flexible service level agreements (SLAs), extremely short response and troubleshooting times, greater system availability and even shorter system throughput times – at all times, absolutely transparent and easily understandable.

Transparent processes – optimal planning

We like to keep you constantly informed about what we are doing for you. Detailed information on the status, quality and scope of communications with your partners is available to you at all times by way of our administration portal. This means that you can keep an eye on the transactions of connected EDI partners, each individual document, all source and target files, and the development of the different volumes of documents. Thanks to realtime monitoring, you can keep track – to the exact second – of how our systems transmit your messages. This gives you an unequalled level of transparency in your EDI processes.

Systems supported

SAP Business Suite

Oracle Business Suite

Baan / Infor ERP LN

abas ERP / abas Handel

proALPHA...and many more



In-depth information thanks to detailed analyses

Managed Gateway Services

Retarus Managed Gateway Services meet the highest demands in terms of communications diversity and quality. They can be implemented speedily and effortlessly. Within just 48 hours you can enjoy the advantages of state-of-the-art communications channels, and reduce your communications costs accordingly. We naturally support all standard protocols, including SAP-(t)RFC (SAP certified), AS/1, AS/2, AS/3 (Drummond Group certified), RNIF, OFTP(1&2), and X.400/VAN. You will therefore be well prepared for all the challenges which EDI communications can present.



Graphic analyses: data under control

Fit for OFTP-2 and ENX

With the Retarus Communication Services for OFTP-2, certified by Odette International Ltd., you can switch over to the new key standard for the European automotive industry within a very short space of time. Our preconfigured services ensure problem-free OFTP-2 migration with no need for expensive updates. We have our own ENX connections, via which messages can be exchanged directly and securely with automotive manufacturers and suppliers. The Ford manufacturing plant in Cologne advises all customers and suppliers in Germany, Austria and Switzerland to opt for EDI integration through Retarus, the only Ford Certified VAN Provider for these three countries.



Realtime monitoring of connected EDI partners

Retarus Managed webEDI Services

Retarus Managed webEDI Services integrate non-EDI-capable partners into your automated process chain, thereby ensuring efficient communications. You can exchange electronic documents such as orders, order confirmations, delivery slips and invoices with all your business partners easily, speedily and securely - trimming your process costs significantly. Make use of our know-how in order to run your company-specific processes via webEDI – and ask us about Retarus Managed webEDI Services!

>> *More about Retarus Managed EDI Services: www.retarus.com/edi*

Your benefits

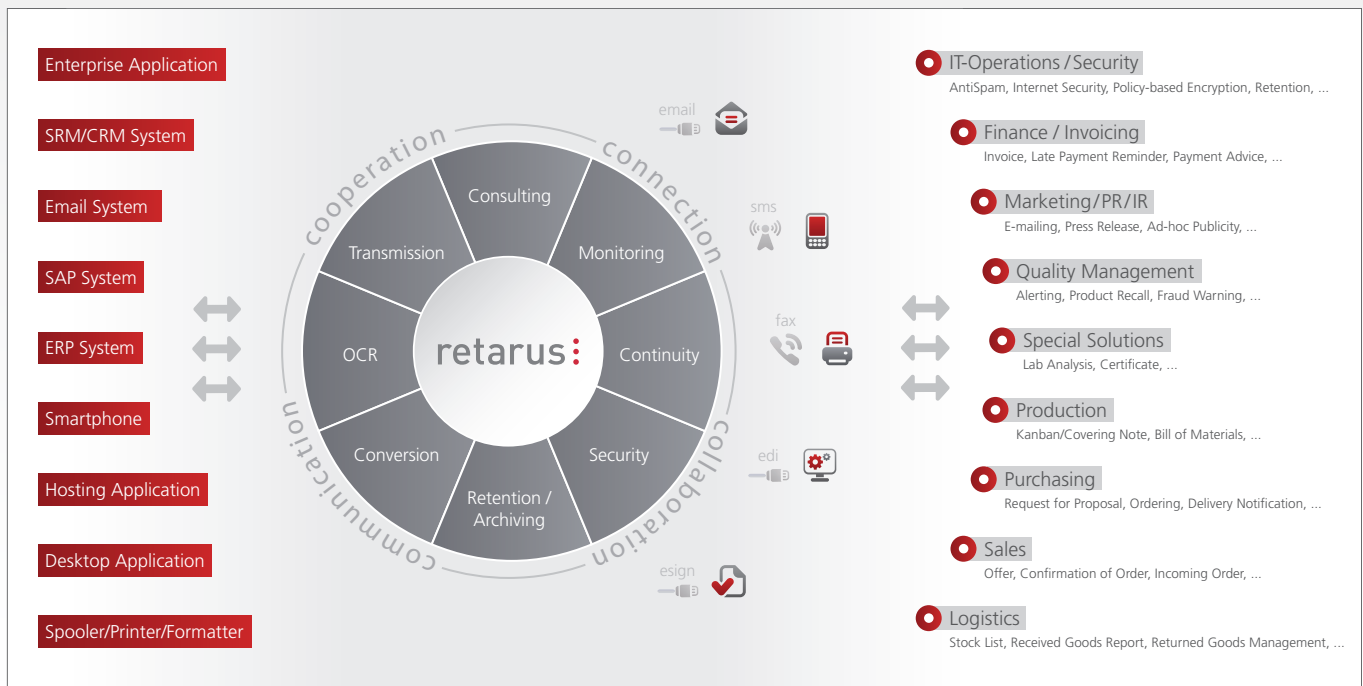
Maximum control over your business processes

Efficient partner integration by means of Communication Community

Maximum availability (24/7/365) based on Service Level Agreements

Maximum process transparency thanks to reporting and monitoring tools

Absolute cost transparency with no investment in hardware or software



Why Retarus

Efficient business processes and reliable electronic communications are among the pivotal factors for success in any company or organization. As a global provider of professional messaging services, we develop innovative market-leading products and solutions for electronic corporate communications for the automation and optimization of business processes. Since 1992, our Managed Services have been providing a superior level of security, performance and transparency which is unique to the market.

Quality & Innovation

At Retarus, our success has been built on the high quality of our services and the expertise of our employees. We focus on skills and competencies, striving to be the best at everything we do. We conduct research on the latest trends and continue to develop and expand innovative, cutting-edge services which offer the greatest benefits to our clients. To date, more than 3,500 companies rely on Retarus Messaging Services for their everyday business communications.

Customer Focus & Transparency

From the personal approach used by our Support and Sales & Marketing teams to the project-related customization of our services, our primary focus is always the customer and the solution. We keep the customer up to date at all times with regards to innovations and upgrades, both during and after implementation. We provide comprehensive and highly reliable reporting and billing, which allows us to provide a level of process transparency that is unique in the market, creating trust while ensuring a high degree of customer satisfaction.

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